Cheer Sport Sharks Ltd.
Cambridge, Ancaster, Milton, Ottawa, and licensed affiliates

## **PRIVACY POLICY**

Cheer Sport Sharks is dedicated to maintaining the highest standards of confidentiality with respect to all clients' personal information provided to us. We are committed to ensuring that our handling of personal information is in compliance with applicable privacy legislation.

What Is Personal Information? Canadian privacy legislation defines "Personal Information" broadly as information about an identifiable individual or as information that allows an individual to be identified. Personal Information includes information such as address, gender, age, ID numbers, income, ethnic origin, employee files, credit records or medical records. Generally speaking Personal Information does not include what is considered business contact information: your name, title or position, business address, business telephone or facsimile number, or business email address.

**Objectives of the Privacy Policy:** Cheer Sport Sharks is responsible for Personal Information it holds or has under its control, including Personal Information it passes on to others with your permission. We have designated a Privacy Officer to ensure our compliance with legislation and this policy. Our Privacy Officer will receive and respond to your inquiries and complaints regarding the protection and privacy of your Personal Information, and deal with requests for access to your information.

Our Privacy Officer is: Financial Director

Purposes for the Collection of Personal Information: The purposes for which Personal Information is collected by Cheer Sport Sharks is, in part, specified below: To register athletes for activities and/or competition;
To comply with any requirements imposed by law

Any change of purpose to any of the above will be communicated to you. Where appropriate, Personal Information will be obtained directly from you. In the event Personal Information is obtained from any other source, you will be notified, or your authorization will be obtained.

Consent to Collection, Use and Disclosure of Personal Information: BY SUBMITTING PERSONAL INFORMATION TO Cheer Sport Sharks OR ITS SERVICE PROVIDERS AND AGENTS, YOU AGREE THAT WE MAY COLLECT, USE AND DISCLOSE SUCH PERSONAL INFORMATION IN ACCORDANCE WITH THIS

PRIVACY POLICY, BUSINESS INTERESTS AND AS PERMITTED OR REQUIRED BY LAW. Subject to legal and contractual requirements, you may refuse or withdraw your consent to certain of the identified purposes at any time by contacting the Privacy Officer. If you refuse to consent or withdraw your consent, we may not be able to provide you or continue to provide you with services.

There are circumstances where collection, use or disclosure may be justified or permitted, or where we are obliged to disclose Personal Information without your consent. These circumstances could include, but are not limited to:

Where the information is publicly available;

Where we are required to do so by law or by order of a court or tribunal; Where we believe, upon reasonable grounds, that there is an imminent risk to an identifiable person or group of death or serious bodily harm; and Where it is alleged that an employee, officer, agent or director of Cheer Sport Sharks is guilty of a criminal offense or is civilly liable in a legal action or guilty of certain misconduct.

In such circumstances, we will not collect, use or disclose more Personal Information than is required. Attached as Appendix A is the form of consent you will be requested to execute where applicable.

**Third Parties:** Third parties that receive Personal Information will be required to confirm their commitment to the privacy policies set out herein.

Storage, Security and Protection of Personal Information: Cheer Sport Sharks endeavors to maintain appropriate physical, procedural and technical security over our offices and information storage facilities so as to prevent any unauthorized access, disclosure, copying, use or modification of Personal Information. Your Personal Information may be stored in secured physical locations and on computer network servers controlled by Cheer Sport Sharks, located either at our offices or at the offices of our service providers. To help protect the confidentiality of your Personal Information, Cheer Sport Sharks employs physical, administrative and technological safeguards appropriate to the sensitivity of your Personal Information. For instance, we use secure computer data networks protected by industry standard firewalls and password protection systems. In addition, where Personal Information is sent to a third party for processing, we make sure, through our arrangements with them, that all Personal Information is kept secure.

**Retention of Personal Information:** We will keep Personal Information only as long as it is necessary. When the Personal Information is no longer required, it will be destroyed to prevent unauthorized parties from gaining access to the information.

**Access and Accuracy:** Upon receiving a written request, and subject to any applicable exemptions, Cheer Sport Sharks will inform you of the current version of your Personal Information and will give you access to that information and the opportunity to correct any errors in it. Access requests should be sent to our Privacy Officer, using the contact information provided above.

**Changes to the Privacy Policy:** Cheer Sport Sharks reserves the right to modify or supplement this Privacy Policy at any time. If we make a change to this Privacy Policy, we will post such changes and, if requested, provide a physical copy to you.